# ORIGINAL

For Commission Use Only:

Case: 06-0761

# FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois  62701

Regarding a complaint by (Person making the complaint):  Apps Communications, Inc.

Against (Utility name):  AT & T

As to (Reason for complaint)  Breach of contract for telecommunications service,

 fraudulent billing, fraudulent contracting

~~Sandwich, Orland Park,~~

in  Naperville  Illinois.

*CHIEF CLERK'S OFFICE   2006 NOV 28  P 4: 09   ILLINOIS COMMERCE COMMISSION*

## TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD. ILLINOIS:

My mailing address is  10470 West 164th Place Orland Park, IL 60467

The service address that I am complaining about is  111 W. Franklin Ave, Naperville, IL 60540 and
2600 US Route 34 East, Sandwich, IL 60548

My home telephone is  (708 )  403-9200

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at  ( 708)  403-9200

(Full name of utility company)  AT & T  (respondent) is a public utility and is subject
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
 220 ILCS 5/13-514(6)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  ☒ Yes  ☐ No

Has your complaint filed with that office been closed?  ☐ Yes  ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached affidavit

Please clearly state what you want the Commission to do in this case:

Require AT & T to honor terms of contract as written, including endpoints of telecommunication lines and billing terms.

Date: 11/21/06
(Month, day, year)

Complainant's Signature

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).
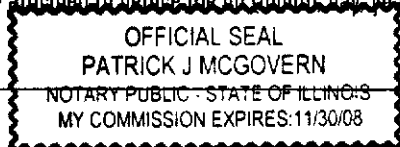
## VERIFICATION

A notary public must witness the completion of this part of the form.

I, David Apps , first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature)

Subscribed and sworn/affirmed to before me on (month, day, year) 11/21/06

Notary Public, Illinois

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

Icc207/07